

Guide

**for Lincoln University
students**



Student Support

At Lincoln, you're not alone.

- **Manaakitaka** means all members of the Lincoln University whānau being entitled to learn, study, work and participate in all aspects of university life in an environment of safety and respect.
- **Accommodation** staff and Residential Assistants (RAs) are available to support students living on campus.
- **Chaplaincy** services are confidential and impartial. Although the Chaplains are Christian-based, they support all faith backgrounds and denominations.
- **Inclusive Education** offers confidential services and support if you have a disability, health condition or illness that affects your study. This can include learning challenges, mental health, physical disabilities.
- **International Student Advisors** understand the challenges of living and studying in a new country. They are here to support your pastoral care and wellbeing needs.
- **Te Manutaki - Māori and Pasifika Development Team** provide pastoral, cultural and academic support. They are there to assist your educational journey from enrolment to graduation.
- **Student Admin** helps with admission, enrolment, practical work, scholarships, exams, timetabling, finance, StudyLink and visa guidance and graduation.
- **University Proctors** can be approached with any concern about the conduct of a Lincoln student or group of students. All approaches will be treated confidentially. Contact via proctor@lincoln.ac.nz.
- **Wheako Taura Student Experience** can guide you in how to participate in all things uni life has to offer. Home to the Kaiwhakarite Taura | Student Buddy Programme. Contact experience@lincoln.ac.nz to get a buddy.

www.lincoln.ac.nz/support

Courses and Learning Services

Here to help you achieve your best.

We recommend getting **course advice** each semester. Check your **Programme's page** on the LU website for guidance on selecting courses, as well as **Course Advisor/Programme Contacts**. Course Advisors can help to answer questions about your course, programme or academic goals.

Learning, Teaching and Library (LTL)

- The **Library** in Ivey Hall has spaces to study quietly or with friends, including bookable group study rooms. Support your learning with books, peer-reviewed articles and videos, both in-library and online. Librarians are available at Library Enquiries on the ground floor, or chat with LTL online via AskLive on Te Kete Wānaka, the LTL website.
- **The Academic Success team** is based in the Library and advises on the academic skills, writing and referencing, and maths/stats needed for university-level study. They offer workshops, drop-ins and appointments. Advice and resources are also available online on the Learning, Teaching and Library (LTL) website Te Kete Wānaka.
- **Careers and Employment** are available in the Career Centre on the ground floor of the library. Pop in or book an appointment for career planning and decision-making, job searching and making applications, interview competence, and more.

Health and Wellbeing

It's important to take care of number one (that's you) and your mates.

- **Student Health, Counselling and Wellbeing** provide a range of professional, confidential services. Access to doctors, nurses, counsellors, a clinical psychologist, health coach and a dietician. International students please check your insurance policy for the range of health services covered.
www.lincoln.ac.nz/health
- **Whare Hākinakina LU Gym:** Membership is covered by your Student Services Fee and includes group exercise classes and gym facilities. Social Sports and Team Club Sports are popular at Lincoln.
www.lincoln.ac.nz/lugym
- **Sensory Room:** Located on Level 1 of the Forbes Building. Open to everyone on campus, especially those who are neurodiverse or experience sensory overload. It's a space to pause, breathe, and re-balance.
- **Bike Shed:** There are two bike sheds on campus. One between Hudson Hall and the Printery, and another near Waimarie. Both require a student ID swipe for access and are equipped with power outlets, pumps, and security cameras. Visit the Library Enquiries to add bike shed access to your ID card.

Tools

Useful tools to help you ease into student life.

- For free wireless (WiFi) access, connect to **eduroam**.
- **SAFELU App:** Use this for quick access to emergency contacts and to get safety and emergency alerts. Search SAFELU on Apple App Store and Google Play.
- **Course Timetable:** www.lincoln.ac.nz/timetable
- **Raise a concern:** www.lincoln.ac.nz/concerns
- **Key dates:** www.lincoln.ac.nz/keydates
- **Akoraka | Learn** is where you can access course materials and important learning info: learn.lincoln.ac.nz
- **LUCAS** is where you complete your enrolment and view exam results: lucas.lincoln.ac.nz
- **Microsoft Office 365** (including 1TB OneDrive and 100GB mailbox storage) is free while you're a student at Lincoln: portal.office.com
- **Student Email:** Check your LU email account daily, easily found through **Akoraka | Learn** and remember your **LU username and password**.
- **IT Help:** Find the Help Desk in the library or visit: ithelp.lincoln.ac.nz
- **Student ID Cards** can be requested after completing enrolment. Ask at the library.
- **Student policies:** www.lincoln.ac.nz/policies

LU Students' Association & Te Awhioraki Māori Students' Association

Experience something new and get involved.

LU Students' Association (LUSA), Te Awhioraki Māori Students' Association and the Pacific Island Students' Association (LUPISA) advocate for all students, run social activities and are here to support all taura.

Clubs and associations you can be part of:

- The Lincoln University International and Cultural Society (LUICS) promotes cultural diversity in the Lincoln community and provide support to International whānau.
- Iconic, a social club that supports students with a range of disabilities, offering relaxed social events and student connection.
- SPACE, the LGBTQIA+ club runs social events and activities for gender or sexually diverse students.
- Spiritual clubs include the Christian Fellowship, and Lincoln University Muslim Association (LUMA).
- There's a club for everyone. Check out the LUSA Club Directory to see what's on offer this year.

lusa.org.nz

Getting Around & Discover Lincoln Township

Connect with the local community.

Just 5–10 minutes walk from campus (or even quicker on an e-scooter), Lincoln has a welcoming and relaxing feel to it. Head down Gerald Street to find:

- Supermarket for general groceries and ATM.
- Petrol station for fuel, gas and snacks.
- Bars, restaurants and cafes.
- Kiwibank, post office and ATMs.
- Pharmacy for prescriptions and health products.
- Lincoln Library for books, resources and family friendly events.
selwynlibraries.co.nz

Getting around

- **Bus services from campus**
Route 80 to Lincoln Township and Christchurch.
Route 820 to Rolleston and Springston.
Purchase a Metro Card at the Lincoln Library and Service Centre or Christchurch Bus Interchange (metroinfo.co.nz).
metroinfo.co.nz



Finding your way around...

- New to Campus? Attend Rā Whakawhanaukataka | Orientation Day during Preparation Week and join a guided campus tour to get familiar with key spots.
- Wayfinding Support: Look for wayfinding staff outside Ivey Hall (the library) at the beginning of each semester. They're ready to help.
- Online Campus Map: Scan the QR code to access the online campus map. You can also check photos to see what buildings and rooms look like.
- Ask for Help: Feel free to ask anyone on campus for directions or visit the Student and Visitor Centre on the ground floor of the Forbes Building, next to the bus stop and Gate 1.

Hard-to-Find Locations

Some locations can be tricky, like NRE (E teaching rooms), Field Research Centre, AER, and Building 28 Teaching Space (New name to be confirmed).

You can view photos of these buildings on the online below for guidance.





NRE (E teaching rooms)



**Field Research Centre
(FRC)**



**Building 28
Teaching Space**
(New name to be confirmed)



AER

Room Names and Building Locations

Room names start with a building letter, and the numbers show the floor level - just like you'll see on your course timetable. Use these labels to help you find your way around campus easily.

Quick Guide to Room Locations

- **AER Building** – Next to B.linc on Farm Road; rooms include AER002, AER007, AER008, and AER009.
- **Building 28** – On Farm Road, near the Landscape Architecture building. Building name will be changed – new name to be confirmed.
- **Field Research Centre (FRC)** – Near the Orchard carpark, past Gate3.
- **George Forbes Memorial Building (Forbes) (F)** – Home to Grounded Café, student space, and LUSA office on the ground floor. Rooms follow the floor number, e.g., F614 means Room 614 on level 6 in the Forbes building.
- **Landscape Architecture (SoLA, D)** – Computer labs D1-D5, teaching space D6, and studios 100 and 200.
- **Master's House 1-2** – In Orchard Car Park, near Gate 3.
- **Ivey Hall (Library, LTL, Te Whare Pūrākau, L)** – Rooms start with “L”

(e.g., L114 on level 1, L206 on level 2).

- **Whare Hākinakina LU Gym** – The teaching space is the last door on the right before the gym; check in at Reception.
- **NRE Building (Engineering, E)** – Near AER; enter under the large staircase for rooms E2, E5, ,E6. Labs 029, 030 located in the building next to NRE.
- **Ross Building (R)** – Ground floor lecture theatres R1 and R2 (listed as “R” or “Ross” on timetables).
- **Stewart Building (S)** – Ground floor lecture theatres S1 and S2 (listed as “S” or “Stewart”).
- **Waimarie (W)** – Ground-floor classrooms Īnaka and Pātiki (opposite Pātaka Kai café); labs on level 1: W109, W110, W111. Lockers are available here, just bring your padlock.
- **Young Farmers’ Club (YFC)** – Located on Farm Road near the Ross Building.





LINCOLN UNIVERSITY

TE WHARE WĀNAKA O AORAKI

Need some help?

Contact Wheako Tauria

Student Experience:

0800 10 60 10

experience@lincoln.ac.nz

www.lincoln.ac.nz/experience

Scan the code
to find an A-Z of
student support
services.

